

WHAT WE OFFER OUR CUSTOMERS

1. CLEAR COMUNICATION

At Babel, our goal is to offer you tailor-made solutions. That's why we always ensure clear, ongoing, efficient and precise communication with you regarding your project at all times. Your Account Manager will be there to clarify any concerns that may arise, guiding you through the process from start to finish.

2. FAST QUOTES

We know your time is valuable. Babel will always send you the quotes requested as soon as possible.

3. ON-TIME DELIVERIES

Babel gets the job done, on time and as requested. We specialize in meeting our deadlines, not in pretexts and excuses for not doing so.

4. SPECIALIZED NATIVE TRANSLATORS AND INTERPRETERS

Our elite team of translators and interpreters are native speakers of the target languages as well as professionals specialized in their respective areas and topics. They receive constant training to provide the highest-quality service.

This guarantees that we can get your message across to the people who need to hear it, irrespective of language or topic. in a clear and professional manner.

5. ABSOLUTE CONFIDENTIALITY

The security of information provided by our customers is a top priority for Babel, which is why we apply the highest standards of confidentiality. Our processes and confidentiality agreements ensure that your information is secure at all times.

6. TAILOR-MADE GLOSSARIES

Our goal is to speak your language, whether legal, accounting, engineering, pharma, or any other. We prepare a specific glossary for every project. That said, you know your industry and the terminology that defines it better than anyone, which is why, if you have a glossary prepared by your organization, we appreciate that you forward it to us, so we may incorporate your preferences into our work.

7. SERVICE ASSESSMENT

Babel is committed to providing you with the optimal solution to satisfy all your linguistic needs. To help us do so, periodically we will be sending you a brief quality questionnaire where you can assess the different aspects of our service. Any observations you make will help us offer you the service you need.